Rapid insights on workforce statistic across the waves

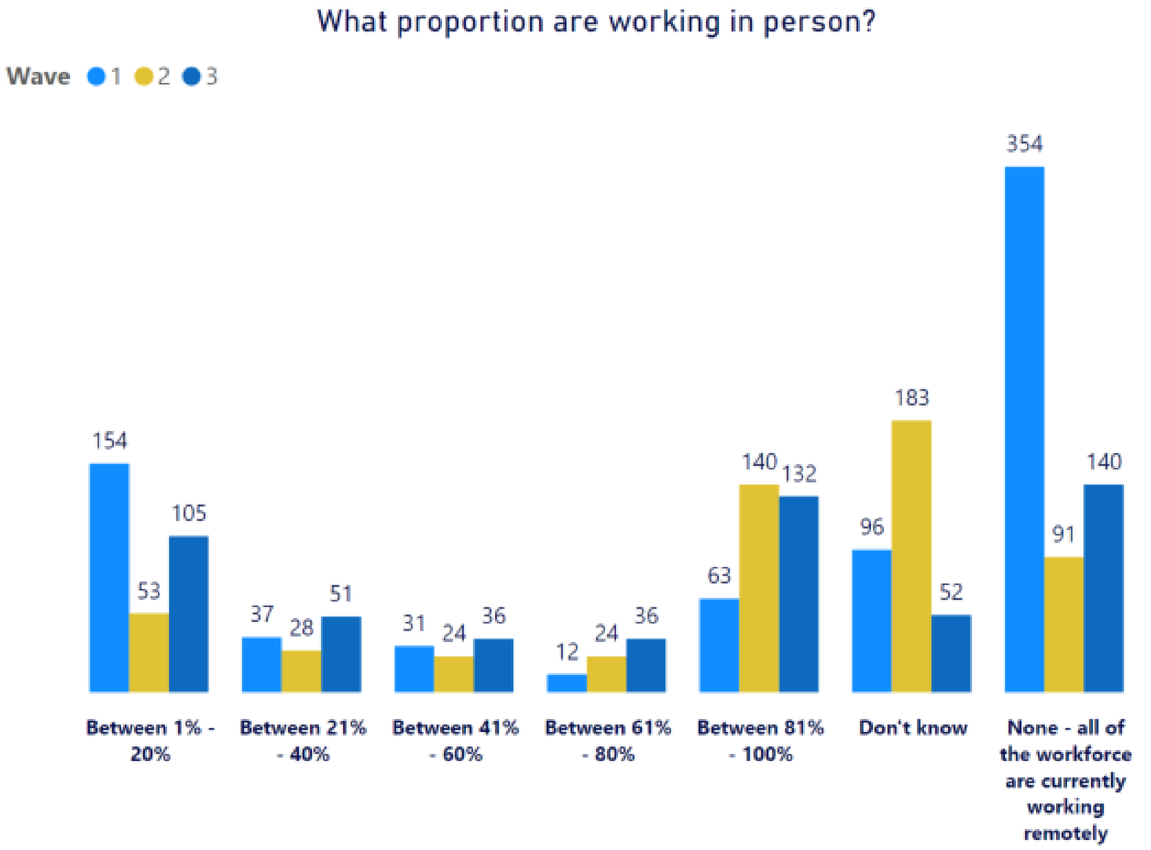
<u>Disclaimer</u>: *Westminster's Business Tracker Survey relies on the views of 500+ businesses each wave. These have not been selected but the findings are based on an opt-in sample and should therefore be treated carefully in a general context.*

Wave 1 – 746 responses

Wave 2 – 543 responses

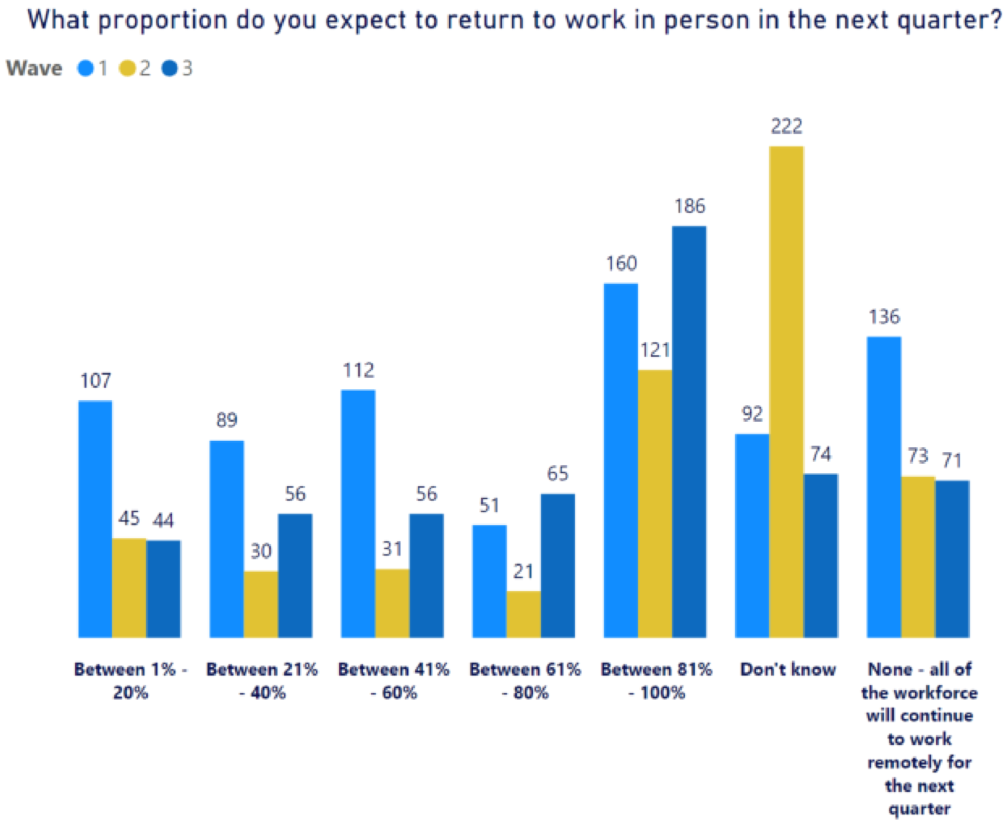
Wave 3 – 552 responses

To contextualise, *Wave 1* ran across June and July 2020 as non-essential shops and pubs began to re-open following the first lockdown. It comes with no surprise, 19% of respondents said none of their workforce were working in person.

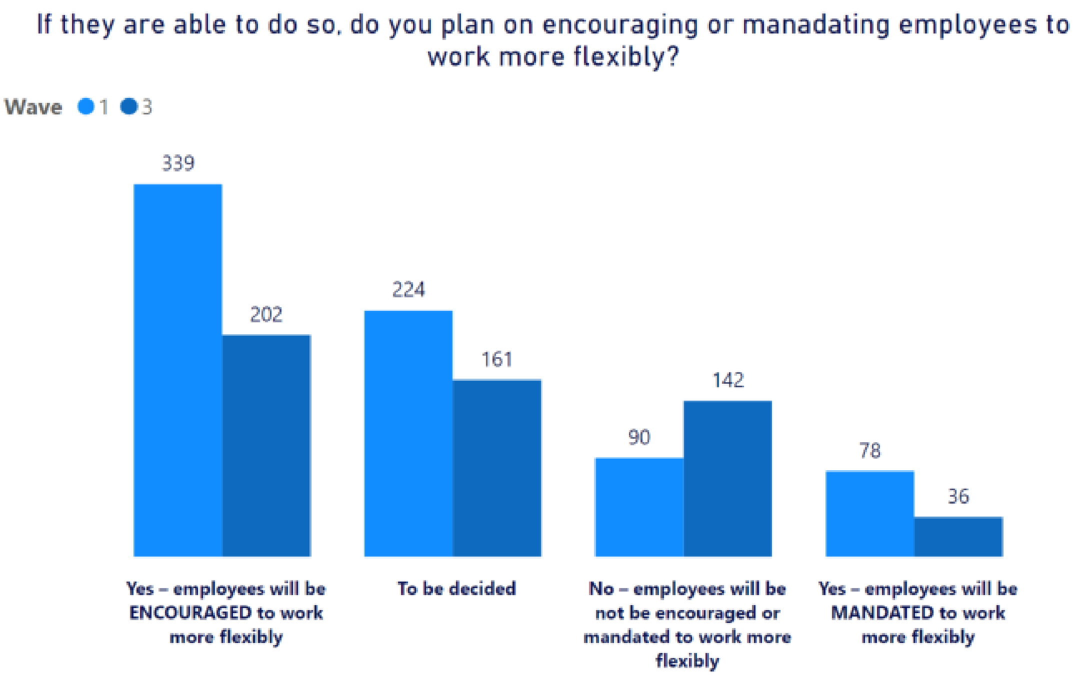


Wave 2 ran across September and October 2020 as the three tier system was introduced – it is sensible the general climate amongst respondents is rather uncertain and dubious as opposed to the other waves as it can be noticed across all graphs in this document.

Wave 3 ran across April and May 2021 as non-essential shops began to re-open folllowing the third lockdown. The general outlook is optimist and businesses appear to have a positive view of the next twelve months in terms of business confidence and workforce, over a third (34%, n=186) expecting 81%-100% of their workforce to return to work in person.



To provide further clarification, across the three waves a vast proportion of respondents (49%, n=907) come from the Hospitality and Leisure and Retail sectors; which are known for being customer-facing industries. This however, makes it really interesting that the majority of respondents across both Wave 1 and 3 have said they will be encouraging employees to work more flexibly (Wave 1: 45%, n=339; Wave 3: 37%, n=202).



Generally, the majority of emplyees have been working the same contracted hours throughout the three waves of the survey.